

Job Title: BETTING OPERATIONS' OFFICER

Company Description

Stevenhills Ltd. is a private limited company, incorporated in Mauritius, duly licensed by the Gambling Regulatory Authority with the vision to offer fixed odds betting on offer the largest in-store international football matches, to betting selection with excellent customer service and quick and easy payouts using state of the art technology, in a safe environment.

Furthermore, Stevenhills Ltd. promotes responsible gambling and continuously seeks to contribute to the football and sports community wherever it operates throughout the island.

Department Description

The betting operations department manages and monitors the football betting operations including related support services to the outlets and customer services. A key responsibility of this group is the continuous management and monitoring of sports betting operations including the betting engine and platform to ensure business continuity.

Overall Responsibilities

The **BETTING OPERATIONS' OFFICER** will report to the **Betting Operations' Lead** and will apply a combination of systems experience, odds monitoring and process maintenance and improvement mindset to develop, maintain, and improve betting operations within Stevenhills Ltd.

Role Accountabilities

1. Management of the Sports Betting platform (match creation, generate magazine items and match results amongst others).
2. Perform trading activities and odds monitoring on the betting system for matches available.
3. Manage internal customer support and calls.
4. Risk Management: monitoring and timely reporting of bets with a fraudulent nature for appropriate actions.
5. To handle requests and inquiries from operators and departments within the company
6. Perform outlet visits and provide support as required.
7. Generate daily operations report from betting platform.
8. Update fixtures on Stevenhills Ltd Website.
9. Ensure compliance to the regulations related to betting.
10. Perform other duties as required.

The ideal candidate is a self-starter, have a strong willingness to learn and self-develop and be up to a challenge in a growing organization, while demonstrating the below requirements.

Education and Experience

- Bachelor's degree in Mathematics or Statistics (or equivalent work experience)
- Experience in trading and systems/network monitoring and reporting is an asset.

Knowledge, Skills and Competencies

- Knowledge and interest in Sports trading activities.

- Familiarity with various operating systems and platforms
- Strong knowledge of Microsoft Office 365 apps Microsoft Excel, Word, PowerPoint, Sharepoint, Teams and Outlook
- Analytical, logical and possess basic mathematical skills.
- Data management expertise and experience in working with databases is an asset (SQL extraction, Data transformation and story telling through visualisation).
- Knowledge and experience in IT Technical support are an asset.
- Able to work in a team environment and independently with minimum supervision.
- Strong communication skills.
- Resourcefulness and problem-solving aptitude and keen to provide documented reports and procedures.
- Excellent customer service skills
- Able to prioritize tasks and meet deadlines.
- Continuous improvement mindset
- Attentive to detail.

Working Conditions

- Full time from 8.00 to 17.00, 6 days per week.
- Attractive salary package with overtime, including a day off.
- Office environment with the occasional visits to outlets
- Additional terms and conditions will be discussed during interview.

We are looking for committed people who can act on their own initiative if needed. Our team will provide all necessary training.

Candidates are required to disclose all past working experience and connection to all gambling operators in Mauritius and internationally. Stevenhills reserves the right not to call a candidate for interview.

Please send your CV, motivation letter and certificate of Character via email at support@stevenhills.bet

Job Title

Data Analyst

Company Description

Stevenhills Ltd. is a betting company, based in Mauritius, with the vision to offer the largest in-store football betting selection with excellent customer service and quick and easy payouts using state of the art technology, in a safe environment. Furthermore, Stevenhills Ltd. promotes responsible gambling and continuously seeks to contribute to the football and sports community wherever it operates throughout the island.

Department Description

The Process Improvement and Digitalization department has recently been established at Stevenhills Ltd., to develop and drive a continuous improvement culture and promote data-driven decision making. A key responsibility of this group will be to ensure that business processes are running well and to identify areas for improvement.

Overall Responsibilities

The Data Analyst will report to the Process Improvement and Digitalization Manager and applies a combination of business and process knowledge, data analytics experience and a "continuous improvement" mindset to work with different departments within Stevenhills Ltd.

Role Accountabilities

1. Develop, implement and manage a system to collect data and establish trends for better business decision making
2. Support operations in identifying, analyzing and implementing improvement processes to increase revenue, lower costs and improve business performance
3. Provide technical and analytical support to other departments for process improvement and data analytics initiatives
4. Train and guide peers in process improvement and data analysis techniques
5. Develop reports and analysis from single or multiple systems
6. Support initiatives in the company's digitalization process (pushing data-driven decision making)
7. Perform other duties as required

The ideal candidate is a self-starter, have a strong willingness to learn and self-develop and be up to a challenge in a growing organization, while demonstrating the below requirements.

Education and Experience

- Bachelor's degree in computer science or equivalent experience
- Experience in data analytics for decision making
- Demonstrated experience in handling large data sets and databases

Knowledge, Skills and Competencies

- Strong knowledge of Microsoft Excel, Word, and PowerPoint
- Good data visualization skills
- Continuous improvement mindset
- Excellent interpersonal and written and verbal communication skills
- Able to work in a team environment and independently with minimum supervision
- Ability to read financial statements is a strong asset
- Experience in project management is an asset
- Knowledge of Microsoft/Office 365 is an asset
- Knowledge of statistical methods is an asset

Working Conditions

- Weekdays (Mon - Fri) 8am - 5pm with 1hr lunch, overtime and the occasional weekend shifts support
- Office environment with the occasional visits to outlets
- Additional terms and conditions will be discussed during interview.

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Job Title: Bookmaker's Clerk

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APPLICANT SHOULD BE 21 YEARS OLD OR OVER,

- 1. LIVING IN THE VICINITY OF PORT LOUIS, TO WORK AT STEVENHILLS LTD OF PORT LOUIS.**
- 2. LIVING IN THE VICINITY OF BAMBOUS, TO WORK AT STEVENHILLS LTD OF BAMBOUS.**

Education

- Minimum School Certificate

Knowledge, Skills and Competencies

- Computer literate
- Familiarity with various operating systems and platforms
- Able to work in a team environment and independently with minimum supervision.
- Good customer service skills
- Ability to count money accurately and quickly
- Attentive to detail.

Working Conditions

- Full time
 - Monday to Sunday from 9:30 hrs to 20:00 hrs, including a day off.
- Attractive salary package with overtime
- As per the exigencies of service can be moved to work in other outlets
- Additional terms and conditions will be discussed during interview.

Candidates are required:

- to be in possession of an updated and clean Certificate of Character
- to disclose all past working experience

Having your own means of transport will be an advantage.

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